

# Accelerate the improvement of HEDIS<sup>®</sup> scores and Star Ratings

Identify and close care gaps with clinical lab data for higher quality ratings

## Solve the Challenge of Quality Measures with Clinical Lab Data

HEDIS<sup>®</sup> and HHS/CMS Star Ratings are key metrics for measuring payer quality for government programs and value-based care arrangements. Prognos uses proven processes to intake and harmonize disparate clinical lab data, then apply clinical algorithms for actionable insight. With this input, Prognos equips payers to target and locate hard-to-find member lab test dates and results to automatically close HEDIS and Star Ratings care gaps.

Since clinical lab data serves as supplemental data for HEDIS and Star Rating measurement, payers can accelerate the steady improvement of HEDIS and Star Ratings. Furthermore, payers can use the clinical insight to gain early notice of outcomes-based trends to inform corrective actions that need to be taken prior to submission requirements, as well as prioritize chart reviews.

### Quality Gaps Impacted by Clinical Lab Data

Clinical lab data give valuable insight into the following measures for HEDIS, Star Ratings, and pay-for-performance programs:

- Lead Screening in Children
- Cervical Cancer Screening
- Colorectal Cancer Screening
- Chlamydia Screening in Women
- Appropriate Testing for Children with Pharyngitis
- Cholesterol Management for Patients with Cardiovascular Conditions (LDL screening/control)
- Comprehensive Diabetes Care (HbA1c screening, control, LDL screening/control, nephropathy)
- Annual Monitoring for Patients on Persistent Medications (serum concentration, BUN, creatinine, potassium)

### I can get lab data directly. Why get it from Prognos?

- **Records from many labs** - Instead of trying to contract individually with all the labs doing tests of interest, by partnering with Prognos you're able to leverage our industry-leading database of lab records, which combines data from many different labs.
- **Clean, standardized, and enriched records** - Lab records that contain results are not standardized like claims used for financial transactions. Forms and formats used differ even within the same laboratory.

Prognos makes lab data most usable for our customers by standardizing the formats, test naming, and results as well as providing clinical interpretation and understanding of patient conditions and results.

## HEDIS Measurement Improvement

Proactive HEDIS measurement and proactive management is key to ensuring payers and providers reach quality standards. Prognos leverages clinical lab data and proven algorithms to identify members with specific HEDIS care gaps and corresponding clinical lab values that close the gap. The lab results serve as evidence to close measure gaps and can be submitted to a certified HEDIS quality measurement and reporting platform or to NCQA as supplemental data in the new Interactive Data Submission System (IDSS) format requirements.

## Increase Star Ratings

Star Ratings have been in place for Medicare Advantage and now health plans on the Affordable Care Act (ACA) exchanges will be required to display quality rating information for plans in all states, starting with the 2020 plan year, which will display 2019 performance information. Clinical lab data gives insight into member health status and reveals which members need targeted outreach for interventions that improve health and quality measures. In addition, Prognos provides clinical lab data in a format that can be submitted as supplemental data. Prognos clinical lab data can also be used for Medicaid quality performance programs.

## Data Harmonization Process

Over the past nine years, Prognos has developed data harmonization processes to normalize disparate lab data and apply clinical guidelines to the interpretation of the clinical lab data. This process has made the data actionable for quality initiatives that impact payers and providers.



## The Largest Lab Network in the U.S.

Our network includes continuously aggregated lab data from national, regional, hospital, and premier educational institutions including LabCorp, Quest Diagnostics, specialty oncology and genetic testing labs such as Neogenomics and Biocept.



Let's improve healthcare together - contact us and discover how.

[payer@prognos.ai](mailto:payer@prognos.ai)

(888) 506-2660

[www.prognos.ai](http://www.prognos.ai)

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA)